

GROUP BOOKINGS

TERMS & CONDITIONS

Dear Group Booking Leader,

Please find below the **Group Bookings Terms & Conditions**, which form part of your contract with Meadow Bay Villages. These terms are in addition to our standard Terms & Conditions, which apply to all bookings.

Payment of a deposit or full/part payment for any group booking confirms acceptance of these Group Booking Terms & Conditions for the duration of your stay.

1. Responsible Adult / Group Leader

- The responsible adult, usually the Group Leader, is accountable and responsible for the behaviour and conduct of the entire group at all times.
- Each accommodation must have at least one responsible adult aged 21 years or over.
- Groups with guests under the age of 21 must ensure appropriate behaviour at all times.

2. Supervision

- Parents/Guardians are responsible for supervising anyone under the age of 18 years old.
- Groups with under 21's must always ensure appropriate behaviour.
- Each accommodation will have at least one responsible adult over the age of 21 years old.

3. Compliance

- Meadow Bay Villages reserves the right to refuse entry to anyone deemed likely to breach these terms and conditions.
- Guests who fail to comply with these rules may be asked to leave the holiday park immediately with no refund.

4. Respect, Conduct & Behaviour

- All group members must behave in a respectful and considerate manner towards team members, other guests, and park property.
- Abusive, aggressive, anti-social, or disruptive behaviour will not be tolerated.
- Any member of the group engaging in anti-social or disruptive behaviour may result in the entire group being asked to leave the holiday park immediately without refund.
- Guests must comply with all Park Rules and follow instructions given by Meadow Bay Villages team members.
- Our team may politely challenge anyone acting suspiciously.
- Holiday park speed limits will not exceed 10mph.
- Holiday park roads are subject to the Road Traffic Act (1991), which applies throughout the park.



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5. Noise & Disturbances

- Excessive noise, particularly after 10:00pm, is not permitted.
- Events, music, or group activities must not disturb other guests.
- Meadow Bay Villages operates a Zero Tolerance Policy towards disruptive behaviour across all areas of the park, including: Swimming pools, Restaurants and bars, Entertainment venues, Outdoor and communal areas.

6. Alcohol & Substances - Zero Tolerance Policy

- Alcohol must be consumed responsibly and in accordance with park rules.
- Under-age drinking will not be tolerated under any circumstances.
- Excessive drinking will not be tolerated, and service may be refused at the discretion of the team.
- Illegal substances are strictly prohibited and will result in termination of the entire booking without refund.
- Any anti-social behaviour, vandalism, or illegal activity will result in:
Immediate eviction without refund
Notification of authorities where deemed necessary

7. Booking Parties

- Same sex or adult parties are not permitted in any of our accommodation.
- Guest numbers must not exceed the maximum occupancy of the accommodation.

8. Exclusive Hire

Venues: Exclusive use of a venue is only available for groups of 30 accommodation bookings or more and is subject to availability.

9. Payment

- Full payment must be received 12 weeks (84 days) prior to the arrival date.
- A non-refundable deposit of £50 per accommodation is required to confirm the accommodation.
- The responsible adult or group leader is responsible for:
Collecting payments from all group members
Ensuring full payment is made on time (late payment may incur fees or run the risk of cancellation).
Providing all amendments clearly and accurately.
- No amendments are permitted before 30 days from arrival

10. Cancellations

- Cancellations made within 12 weeks of arrival are non-refundable.
- Deposits are non-refundable under all circumstances.



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11. Extras

- Meadow Bay Villages does not offer:
 - Private venues
 - Bespoke food requirements
 - Segregated group areas
- *Unless discussed directly with the park in question and confirmed in writing prior to your event.

12. Damage

- Any damage caused by any group member during the stay will be chargeable.
- **The responsible adult or group leader will be held financially responsible for:**
 - Damage to accommodation
 - Damage to park facilities or property
 - Excessive mess or breakages

13. Insurance & Liability

- Groups are responsible for arranging their own personal or travel insurance.
- **Meadow Bay Villages accepts no liability for:**
 - Personal injury
 - Loss or damage to personal belongings
 - Theft
- Guests are strongly advised to ensure adequate insurance cover is in place.

14. Check-In/Check-Out

- **Check-in:** From 4:00pm
- **Check-out:** By 10:00am

Acknowledgement

I confirm that I have read, understood, and agree to comply with the Group Bookings Terms & Conditions and accept full responsibility for the entire group staying at Meadow Bay Villages.

Signed (Group Booking Leader):

Print Name:

Date:

