

GROUP BOOKINGS

TERMS & CONDITIONS

Dear Group Booking Leader,

Please find below the **Group Bookings Terms & Conditions**, which form part of your contract with Meadow Bay Villages. These terms are in addition to our standard Terms & Conditions, which apply to all bookings.

Payment of a deposit or full/part payment for any group booking confirms acceptance of these Group Booking Terms & Conditions for the duration of your stay.

1. Responsible Adult / Group Leader

- The responsible adult, usually the Group Leader, is accountable and responsible for the behaviour and conduct of the entire group at all times.
- Each accommodation must have at least one responsible adult aged 21 years or over.
- Groups with guests under the age of 21 must ensure appropriate behaviour at all times.

2. Supervision

- Parents/Guardians are responsible for supervising anyone under the age of 18 years old.
- Groups with under 21's must always ensure appropriate behaviour.
- Each accommodation will have at least one responsible adult over the age of 21 years old.

3. Compliance

- Meadow Bay Villages reserves the right to refuse entry to anyone deemed likely to breach these terms and conditions.
- Guests who fail to comply with these rules may be asked to leave the holiday park immediately with no refund.

4. Respect, Conduct & Behaviour

- All group members must behave in a respectful and considerate manner towards team members, other guests, and park property.
- Abusive, aggressive, anti-social, or disruptive behaviour will not be tolerated.
- Any member of the group engaging in anti-social or disruptive behaviour may result in the entire group being asked to leave the holiday park immediately without refund.
- Guests must comply with all Park Rules and follow instructions given by Meadow Bay Villages team members.
- Our team may politely challenge anyone acting suspiciously.
- Holiday park speed limits will not exceed 10mph.
- Holiday park roads are subject to the Road Traffic Act (1991), which applies throughout the park.

01604 408 181
meadowbay.com

Registered Address:
Meadow Bay Villages, 100 Avebury Boulevard,
Milton Keynes, MK9 1FH
VAT No: 000000000 Company Reg No. 000000000



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5. Noise & Disturbances

- Excessive noise, particularly after 10:00pm, is not permitted.
- Events, music, or group activities must not disturb other guests.
- Meadow Bay Villages operates a Zero Tolerance Policy towards disruptive behaviour across all areas of the park, including: Swimming pools, Restaurants and bars, Entertainment venues, Outdoor and communal areas.

6. Alcohol & Substances - Zero Tolerance Policy

- Alcohol must be consumed responsibly and in accordance with park rules.
- Under-age drinking will not be tolerated under any circumstances.
- Excessive drinking will not be tolerated, and service may be refused at the discretion of the team.
- Illegal substances are strictly prohibited and will result in termination of the entire booking without refund.
- Any anti-social behaviour, vandalism, or illegal activity will result in:
Immediate eviction without refund
Notification of authorities where deemed necessary

7. Booking Parties

- Same sex or adult parties are not permitted in any of our accommodation.
- Guest numbers must not exceed the maximum occupancy of the accommodation.

8. Exclusive Hire

Venues: Exclusive use of a venue is only available for groups of 30 accommodation bookings or more and is subject to availability.

9. Payment

- Full payment must be received 12 weeks (84 days) prior to the arrival date.
- A non-refundable deposit of £50 per accommodation is required to confirm the accommodation.
- The responsible adult or group leader is responsible for:
Collecting payments from all group members
Ensuring full payment is made on time (late payment may incur fees or run the risk of cancellation).
Providing all amendments clearly and accurately.

10. Cancellations

- Cancellations made within 12 weeks of arrival are non-refundable.
- Deposits are non-refundable under all circumstances.



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11. Extras

- Meadow Bay Villages does not offer:
 - Private venues
 - Bespoke food requirements
 - Segregated group areas
- *Unless discussed directly with the park in question and confirmed in writing prior to your event.

12. Damage

- Any damage caused by any group member during the stay will be chargeable.
- **The responsible adult or group leader will be held financially responsible for:**
 - Damage to accommodation
 - Damage to park facilities or property
 - Excessive mess or breakages

13. Insurance & Liability

- Groups are responsible for arranging their own personal or travel insurance.
- **Meadow Bay Villages accepts no liability for:**
 - Personal injury
 - Loss or damage to personal belongings
 - Theft
- Guests are strongly advised to ensure adequate insurance cover is in place.

14. Check-In/Check-Out

- **Check-in:** From 4:00pm
- **Check-out:** By 10:00am

Acknowledgement

I confirm that I have read, understood, and agree to comply with the Group Bookings Terms & Conditions and accept full responsibility for the entire group staying at Meadow Bay Villages.

Signed (Group Booking Leader):

Print Name:

Date:

